

Issue Date: 01/06/2023

## MADANAPALLE INSTITUTE OF TECHNOLOGY & SCIENCE NEEDS AND EXPECTATIONS OF THE INTERESTED PARTIES Issue No : 01 Revision No: 00 Doc. No: Annex – 2

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SL NO	Interested Parties	Needs and Expectations of the Interested Parties
1	Government Agencies	Compliance of statutory requirements.
2	Head of the Organization	<ul> <li>The EOMS meets the purpose of the organization,</li> <li>Effective implementation in MITS,</li> <li>User friendly system for implementation,</li> <li>Continual improvement in the system,</li> <li>Maintain Organization continuity by sustainability</li> <li>Sustained performance.</li> </ul>
3	Head of Departments	<ul> <li>Healthy, safe and congenial working environment,</li> <li>Improvement in work functioning,</li> <li>No interruption during work,</li> <li>Better amenities,</li> </ul>
4	Coordinator (EOMS) MITS	<ul> <li>Recognition and reward,</li> <li>Provide learning opportunities,</li> <li>Career growth &amp; professional development</li> <li>Respectful interaction with each other,</li> </ul>
5	Teaching and Non-Teaching Staff.	<ul> <li>Better understanding of the system,</li> <li>Continual improvement of the system.</li> </ul>
6	Learners	<ul> <li>Value of their investment (Time /Money),</li> <li>Quality of services,</li> <li>Higher level of satisfaction,</li> <li>Good placement system.</li> </ul>
7	Suppliers	<ul><li>Mutual benefits,</li><li>Continued business opportunity.</li></ul>
8	Stakeholders	<ul> <li>Sustained quality and performance,</li> <li>Transparency in education ethics,</li> <li>Firm policies and standards,</li> <li>Reputation of the Institute</li> </ul>
9	Statutory Bodies	Compliance of requirements. all legal,     statutory and regulatory bodies
10	Society	<ul> <li>Socially responsible,</li> <li>Good social and ethical behavior,</li> <li>Protection of social and human rights,</li> </ul>

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